

Date: 5/27/09

Product Name: Mission Control

Product Version: 2.5.55

Contact for more information: <http://www.quest.com>

Summary table

Criteria	Supporting features	Remarks and explanations
Section 1194.21: Software Applications and Operating Systems	Supported. Please refer to the attached VPAT	
Section 1194.22: Web-based internet information and applications	N/A	Mission Control is not a web based application
Section 1194.23: Telecommunications Products	N/A	Mission Control is not considered a telecommunications product.
Section 1194.24: Video and Multi-media Products	N/A	Mission Control does not use multimedia.
Section 1194.25: Self-Contained, Closed Products	N/A	Mission Control is not a self-contained product.
Section 1194.26: Desktop and Portable Computers	N/A	Mission Control is software as defined under section 1194.21
Section 1194.31: Functional Performance Criteria	Supported. Please refer to the attached VPAT	
Section 1194.41: Information, Documentation and Support	Supported. Please refer to the attached VPAT	

Section 1194.21 Software applications and operating systems

Criteria	Supporting features	Remarks and explanations
(a) When software is designed to run on a system that has a keyboard, product functions shall be executable from a keyboard where the function itself or the result of performing a function can be discerned textually.	Not supported.	Only allows partial keyboard navigation. User can't access all areas of the product using only the keyboard.
(b.i) Applications shall not disrupt or disable activated features of other products that are identified as accessibility features, where those features are developed and documented according to industry standards.	Supported	
(b.ii) Applications also shall not disrupt or disable activated features of any operating system that are identified as accessibility features where the application programming interface for those accessibility features has been documented by the manufacturer of the operating system and is available to the product developer.	Supported	
(c.i) A well-defined on-screen indication of the current focus shall be provided that moves among interactive interface elements as the input focus changes.	Supported	
(c.ii) The focus shall be programmatically exposed so that Assistive Technology can track focus and focus changes.	Not Supported	
(d.i) Sufficient information about a user interface element including the identity, operation and state of the element shall be available to Assistive Technology.	Not Supported	
(d.ii) When an image represents a program element, the information conveyed by the image must also be available in text.	Not Supported	
(e) When bitmap images are used to identify controls, status indicators, or other programmatic elements, the meaning assigned to those images shall be consistent throughout an application's performance.	Supported	
(f) Textual information shall be provided through operating system functions for displaying text. The minimum information that shall be made available is text content, text input caret location, and text attributes.	Supported	
(g) Applications shall not override user selected contrast and color selections and other individual display attributes.	Supported	
(h) When animation is displayed, the information shall be displayable in at least one non-animated presentation mode at the option of the user.	Supported, Mission Control uses an animated and non-animated version to convey information.	
(i) Color coding shall not be used as the only means of conveying information, indicating an action, prompting a response, or distinguishing a visual element.	Supported, Mission Control does not use color as the only means to convey information, indicating an action or prompting a response.	
(j) When a product permits a user to adjust color and contrast settings, a variety of color selections capable of producing a range of contrast levels shall be provided.	Supported, Mission Control does not allow the changing of colors and contrast levels.	
(k) Software shall not use flashing or blinking text, objects, or other elements having a flash or blink frequency greater than 2 Hz and lower than 55 Hz.	Supported, Mission Control does not use flashing or blinking objects or text in any portion of the application interface.	

Voluntary Product Accessibility



<p>(1) When electronic forms are used, the form shall allow people using Assistive Technology to access the information, field elements, and functionality required for completion and submission of the form, including all directions and cues.</p>	<p>Supported, Mission Control does not use any electronic forms.</p>	
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Section 1194.31 Functional performance criteria

Criteria	Supporting features	Remarks and explanations
(a) At least one mode of operation and information retrieval that does not require user vision shall be provided, or support for Assistive Technology used by people who are blind or visually impaired shall be provided.	Supported, e. g. Magnifier	
(b) At least one mode of operation and information retrieval that does not require visual acuity greater than 20/70 shall be provided in audio and enlarged print output working together or independently, or support for Assistive Technology used by people who are visually impaired shall be provided.	Supported with minor exceptions	Mission Control may not support large font mode in dialogs where large fonts would render the dialog impossible to read. The operating system magnifier application is available to magnify all dialog texts.
(c) At least one mode of operation and information retrieval that does not require user hearing shall be provided, or support for Assistive Technology used by people who are deaf or hard of hearing shall be provided	Supported, Mission Control does not require user hearing for access to any application functionality.	
(d) Where audio information is important for the use of a product, at least one mode of operation and information retrieval shall be provided in an enhanced auditory fashion, or support for assistive hearing devices shall be provided.	Supported, Mission Control does not require user hearing for access to any application functionality.	
(e) At least one mode of operation and information retrieval that does not require user speech shall be provided, or support for Assistive Technology used by people with disabilities shall be provided.	Supported, Mission Control does not require speech recognition.	
(f) At least one mode of operation and information retrieval that does not require fine motor control or simultaneous actions and that is operable with limited reach and strength shall be provided.	Supported, e.g. StickyKeys, FilterKeys	

Section 1194.41 Information, Documentation and Support

Criteria	Supporting features	Remarks and explanations
(a) Product support documentation provided to end-users shall be made available in alternate formats upon request, at no additional charge	Supported	Online help is currently available in Microsoft HTML Help format and in PDF format upon request. Other product documentation is available in PDF format. With a special documentation license, our products support accessibility software that converts .PDF files into speech for the visually challenged.
(b) End-users shall have access to a description of the accessibility and compatibility features of products in alternate formats or alternate methods upon request, at no additional charge.	Mission Control documentation includes information on product navigation. However, it does not include system and user-defined shortcut keys.	
(c) Support services for products shall accommodate the communication needs of end-users with disabilities.	Supported	Quest Software's Support Services is familiar with such features as keyboard access and other options important to people with disabilities. For technical assistance in the United States, you can contact Quest Software Support Services on a text telephone at (800) 306-9329 between 5:00 A.M. and 5:00 P.M. Pacific Time, Monday through Friday, excluding holidays.

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